

Assessment & Response Team - Stockton On Tees – Louise Nixon



The role and remit of the team

Meet the assessment teams.

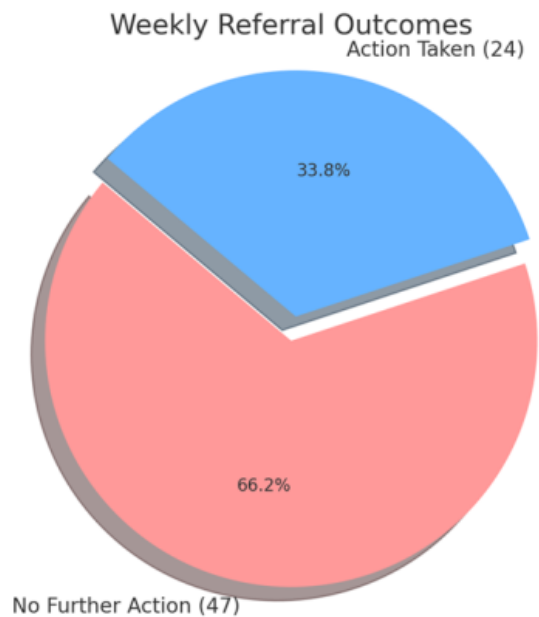
Introduction to the
assessment teams

Number of
referrals that come
into the CHUB

Types of referrals
and potential
outcomes

Who are our
primary referrers

What the data tells us:



Total Referrals Received: 71
Referrals with No Further Action (NFA): 47 (66.2%)
Referrals Proceeding to Action: 24 (33.8%)

Insights

Key Insight

-High proportion of referrals (66.2%) result in no further action

Many referrals may be considered inappropriate for assessment, or not meeting the threshold for assessment.

Possible Implications

We know the majority of the referrals are from police these often come through with no consent.

Suggests need to improve referral quality or criteria

We see a high number of referrals coming through with no consent, the CHUB have not been able to contact parents but send through for assessment, which are then often refused consent by parents.

Hypothesis

Thresholds for action might be too high, or the bar for referral too low.

There might be a misunderstanding between referral expectations and actual outcomes.

Identifying and filtering out these to Early Help could improve efficiency and ensure families get timely support with the right service.

Recommendations

1

Review and refine referral criteria

2

Train, guide and support frequent referrers

3

Implement triage or screening steps

4

Track data weekly for trends and improvement